QUALITY AND ENVIRONMENTAL POLICY

The AMSlab group comprises several companies related to biotechnology and analytical services. All of them promote the quality of their activities, the achievement of established objectives, and respect for the environment, providing all the necessary technical and human resources.

The group's General Management has promoted continuous improvement as a permanent objective in all areas of activity, with a global commitment to the quality of the services and products of the various companies and to the protection and conservation of the environment, seeking to sustain and increase customer satisfaction in all its actions.

Each of the organizations that form part of the group strives to be a benchmark in its specific area of operation. Specifically, Xenotechs as a laboratory for the detection and identification of species and GMOs, veterinary clinical analysis, and CIFGA in the manufacture of reference materials, quality-controlled standards, and in vitro diagnostic medical devices.

Through its Integrated Management System, based on the UNE-EN ISO 9001, UNE-EN ISO 14001, UNE-EN ISO 17025, UNE-EN ISO 17034 and UNE-EN ISO 13485 standards, the Group's General Management makes a firm commitment to all stakeholders to meet the requirements applicable to the services provided and the products manufactured, to environmental prevention, protection and conservation and any other that the organization may consider in the context of its activity, to make research and innovation a means to differentiate itself in the market and ensure competitiveness, and to improve the effectiveness of the management system in a continuous and planned manner. All of this is done by providing a high-quality, friendly, appropriate and professional service at competitive prices, ensuring impartiality in all activities carried out and guaranteeing the confidentiality of information from interested parties.

This Management commitment is articulated through the following general guidelines:

• Continuously seek customer and stakeholder satisfaction, as this is a priority commitment of the organization, guiding all processes, activities, and decisions based on the provisions of the Integrated Management System.

- Develop and maintain a team effort to increase the capacity and competitiveness of each company through continuous improvement in quality and productivity and a commitment to good professional practices, along with attention to innovations and technological changes required by the market and the exchange of knowledge.

- Ensure that activities are always carried out following established procedures and in accordance with the reference standards, legal requirements, other applicable requirements, and customer specifications that apply in each case.

• Ensure that materials are manufactured in compliance with the requirements of the reference standards and applicable legal requirements. In the case of reference materials, comply with the requirements contained in the UNE-EN ISO 17034 standard and perform all related tests and calibrations in accordance with the UNE-EN ISO 17025 standard.

• Identify and understand customer needs, taking the necessary actions to prevent dissatisfaction and eliminate potential defects in the services provided and manufactured products.

• Minimize risks and take advantage of opportunities by identifying them and adopting the necessary measures.

• Maintain competent, honest, responsible, and properly trained personnel, as well as the appropriate material resources for the production process and compatible with the required level of precision.

• Enhance the human factor, since quality and respect for the environment can only be achieved through proper communication, active participation, and strong teamwork. In particular, ensure the impartiality of management and staff, continuously identify risks to impartiality, and establish appropriate actions to minimize and/or eliminate them.

• Establish, review, and comply with the objectives, goals, and policies that shape the organization's lines of action as a means of ensuring continuous improvement.

• Provide, in a planned manner, at all levels, the ongoing, up-to-date training and information required to meet the organization's management, technical, quality, and environmental needs, which will ensure the availability of highly qualified personnel to perform the activities included in the Integrated Management System.

• Disseminate the policy to those working for or on behalf of ASM Science, as well as to stakeholders.

• Involve, motivate, raise awareness, and engage staff to seek their participation in the management, development, and application of the implemented system, to achieve the quality required by the client and control the environmental aspects that the group's activities may have on the environment, promoting greater awareness and involvement among staff.

The Integrated Management System has been developed and must be maintained in such a way that it focuses on the prevention of defects, rather than their correction.

The effectiveness of the Management System is the direct responsibility of General Management. On its behalf and as a representative, the Quality Department will oversee its implementation, development, and maintenance, evaluating its adequacy and correct application. To this end, this department has the necessary authority to intervene in all areas of the various entities, to the extent it deems appropriate, to verify the effectiveness of the Integrated Management System.

The Management of the AMSlab Group recognizes that the contribution and participation of staff, their knowledge and understanding, and their awareness of excellence in service conformity, in the satisfaction of our customers and other stakeholders, in the effectiveness and continuous improvement of the Integrated Management System, and in the achievement of the proposed objectives and goals are essential to achieving all these commitments. Therefore, it disseminates this policy.

D. Manuel Lolo Aira   Date: 01/04/2025

CEO AMSlab Group